

LUBECK

Public Service District

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November 14, 2008

Notice to all new and existing customers.

Due to federal law of the Fair Credit Reporting Act (FCRA), as amended, the district will be performing an identity verification, using the program Online Utility Exchange, to help identify and prevent any red flags.

This is to help insure that an individual is presenting valid and accurate personal information. This is to protect you and all of our customers from the possibility of identity theft. The District may have access to personal information including: name, last known address, social security number, and credit information.

In order for the district to properly perform the identity verification the customer must provide the district with a social security number. Failure to provide the district with this information would result in the District's inability to provide you with water and/or sewer service. Again, access to this information is strictly for verification purposes and for your protection, and in no way shall it be used for any other means.

Thank you for your cooperation with this matter in trying to provide our customers with the most secure and quality customer service.

*Board Approved 11/13/08